

# **IN THE CLAIMS:**

The text of all pending claims, (including withdrawn claims) is set forth below. Cancelled and not entered claims are indicated with claim number and status only. The claims as listed below show added text with underlining and deleted text with ~~strike through~~. The status of each claim is indicated with one of (original), (currently amended), (cancelled), (withdrawn), (new), (previously presented), or (not entered).

Please AMEND and CANCEL claims in accordance with the following:

1. (Currently Amended) A dialog control system, comprising:  
an input part that interprets input information input ~~by a user~~;  
a plurality of dialog agents, each changing ~~dialog agent that changes~~ a state in accordance with the input information, ~~changes acceptable input information which the dialog agent is capable of accepting in accordance with the change in the state,~~ and makes generating a response; and  
a dialog agent control part ~~placed that communicates with the dialog agents and the input part, and which intermediates~~ between the dialog ~~agent~~ agents and the input part, ~~which identifies registers processing capability information about each of the~~ plurality of the dialog agents by requesting the processing capability information from one or more of the dialog agents, manages transmission of ~~transmits~~ the input information, including the responses of the dialog agents, to the dialog ~~agent~~ agents to request a ~~response to the input information~~ respective responses, and transmits a response of processing results from the dialog ~~agent~~ agents to an output part,  
wherein, when the input information is input, the dialog control part ~~is notified of~~ selects a dialog agent based upon the registered processing capability ~~acceptable input information~~ indicating input information ~~which of~~ each of the dialog ~~agent~~ agents is capable of accepting in each state from the plurality of the dialog agents, and matches the input information with the acceptable input information to ~~selects a dialog agent capable of processing the input information,~~ and transmits the input information to the selected dialog agent to receive a response thereto.

2. (currently amended) The dialog control system according to claim 1, wherein the dialog control part previously stores identification information of the dialog agents and selection

priority of the dialog agents so that the identification information is associated with the selection priority, refers to the dialog agents in a decreasing order of the selection priority when referring to the input information and the ~~processable information~~registered processing capability, and transmits the input information to the first selected dialog agent to request a response to the input information.

3. (currently amended) The dialog control system according to claim 2, wherein the dialog control part accumulates identification information of the dialog agent selected as a transmission destination of the input information, refers to the first stored dialog agent when selecting the subsequent dialog agent, in a case where the stored dialog agent is capable of processing the input information based upon the registered processing capability, transmits the input information to the stored dialog agent to request a response to the input information, and in a case where the stored dialog agent is not capable of processing the input information based upon the registered processing capability, refers to the dialog agents in a decreasing order of the selection priority.

4. (Previously Presented) The dialog control system according to claim 2, wherein the selection priority of the dialog agent is automatically updated in accordance with a use frequency of the dialog agent.

5. (Previously Presented) The dialog control system according to claim 3, wherein the selection priority of the dialog agent is automatically updated in accordance with a use frequency of the dialog agent.

6. (Original) The dialog control system according to claim 2, wherein, in the dialog control part, the control agents to be referred to are narrowed in accordance with contents of the input information, and the narrowed dialog agents are referred to in a decreasing order of the selection priority.

7. (Original) The dialog control system according to claim 3, wherein, in the dialog control part, the control agents to be referred to are narrowed in accordance with contents of the input information, and the narrowed dialog agents are referred to in a decreasing order of the selection priority.

8. (Original) The dialog control system according to claim 4, wherein, in the dialog control part, the control agents to be referred to are narrowed in accordance with contents of the input information, and the narrowed dialog agents are referred to in a decreasing order of the selection priority.

9. (currently amended) The dialog control system according to claim 1, wherein the dialog control part stores the identification information of the dialog agent determined to be available based on the processable information on a basis upon the registered processing capability of the dialog agents, and the dialog control part inquires about the processable information with respect to only the dialog agent determined to be available.

10. (Original) The dialog control system according to claim 2, wherein the dialog control part includes a user information input part for inputting information for identifying a user, stores input information for identifying the user and information on a state using the dialog agent including the selection priority on a user basis, and performs processing in accordance with the selection priority on a user basis.

11. (Original) The dialog control system according to claim 3, wherein the dialog control part includes a user information input part for inputting information for identifying a user, stores input information for identifying the user and information on a state using the dialog agent including the selection priority on a user basis, and performs processing in accordance with the selection priority on a user basis.

12. (Original) The dialog control system according to claim 4, wherein the dialog control part includes a user information input part for inputting information for identifying a user, stores input information for identifying the user and information on a state using the dialog agent including the selection priority on a user basis, and performs processing in accordance with the selection priority on a user basis.

13. (Original) The dialog control system according to claim 5, wherein the dialog control part includes a user information input part for inputting information for identifying a user, stores input information for identifying the user and information on a state using the dialog agent

including the selection priority on a user basis, and performs processing in accordance with the selection priority on a user basis.

14. (Original) The dialog control system according to claim 6, wherein the dialog control part includes a user information input part for inputting information for identifying a user, stores input information for identifying the user and information on a state using the dialog agent including the selection priority on a user basis, and performs processing in accordance with the selection priority on a user basis.

15. (Currently Amended) A dialog control method, comprising:

receiving input information;

~~inquiring about acceptable input information indicating information which each of dialog agents is capable of accepting in each~~  
~~providing a plurality of dialog agents, each changing a~~  
~~state with respect to a plurality of the dialog agents that change states in accordance with the~~  
~~input information from a user, change the acceptable input information which the dialog agents~~  
~~are capable of accepting in accordance with the changes in the states, and make responses and~~  
generating a response; and

intermediating between the plurality of dialog agents and the received input information  
by:

requesting processing capability information from one or more of the dialog  
agents;

registering the processing capability information about each dialog agent,  
according to the requesting,

selecting a dialog agent based upon the registered processing capability  
information of each dialog agent in each state,

transmitting the input information to the selected dialog agent to receive a  
response thereto,

managing transmission of the input information, including the responses of the  
dialog agents, to the dialog agents to request respective responses, and

transmitting a response of processing results from the dialog agents

~~interpreting the input information input by the user;~~

~~matching the input information with the acceptable input information to select a dialog~~  
~~agent capable of processing the input information, and transmitting the input information to the~~

selected dialog agent to request a response to the input information; and  
receiving the response from the dialog agent and outputting it.

16. (Currently Amended) A computer readable storage for controlling a computer and storing a method executable by the computer, to execute operations comprising:  
receiving input information;

inquiring about acceptable input information indicating information which each of dialog agents is capable of accepting in each  
providing a plurality of dialog agents, each changing a state with respect to a plurality of the dialog agents that change states in accordance with the  
input information from a user, change the acceptable input information which the dialog agents are capable of accepting in accordance with the changes in the states, and make responses and  
generating a response;

intermediating between the plurality of dialog agents and received input information by:  
requesting processing capability information from one or more of the dialog agents;

registering the processing capability information about each dialog agent, according to the requesting,

selecting a dialog agent based upon the registered processing capability information of each dialog agent in each state,

transmitting the input information to the selected dialog agent to receive a response thereto,

managing transmission of the input information, including the responses of the dialog agents, to the dialog agents to request respective responses, and

transmitting a response of processing results from the dialog agents

interpreting the input information input by the user;

matching the input information with the acceptable input information to select a dialog agent capable of processing the input information, and transmitting the input information to the selected dialog agent to request a response to the input information; and  
receiving the response from the dialog agent and outputting it.

17. (cancelled)